



# A Report on Celebration of National Consumer Rights Day

---

23<sup>rd</sup> -24<sup>th</sup> DECEMBER 2021

Consumer Education and Research Centre  
ENVIRONMENTAL INFORMATION SYSTEM | RESOURCE PARTNER

Consumer Protection Act 1986 received the approval of the President of India and came into force on 24<sup>th</sup> of December.

Ever since, National Consumer Rights Day is observed every year on December 24 to spread awareness to about consumer importance, their rights, and responsibilities. The objective of the Act is to protect consumers against different types of exploitation such as defective goods, unsatisfactory services, and unfair trade practices.

Along with six basic consumer rights, we had also addressed the right to safe environment, eco-friendly products and eco-labelling.

To celebrate the day, CERC conducted various activity to promote the importance of Consumer rights and responsibilities, eco-friendly products and eco-labelling which are as follows:

### A. An outreach programme at DP High School, Ahmedabad.

Dated: 23.12.2021

Ms. Meghavi Joshi, Deputy Manager, CERC delivered a lecture on Consumer Rights & Responsibility and Ms. Apeksha Sharma, Information Officer, CERC ENVIS briefed about Eco-labelling, Eco-friendly Products & Sustainable Lifestyle.

Fb Link: <https://www.facebook.com/100063671326521/posts/316711360461239/?d=n>

Twitter Link: [https://twitter.com/cerc\\_envis/status/1473565379393818625](https://twitter.com/cerc_envis/status/1473565379393818625)

IG Link: [https://www.instagram.com/p/CXxyIOvKvyi/?utm\\_source=ig\\_web\\_copy\\_link](https://www.instagram.com/p/CXxyIOvKvyi/?utm_source=ig_web_copy_link)



**B. A webinar with Government Engineering College, Modasa, Gujarat**

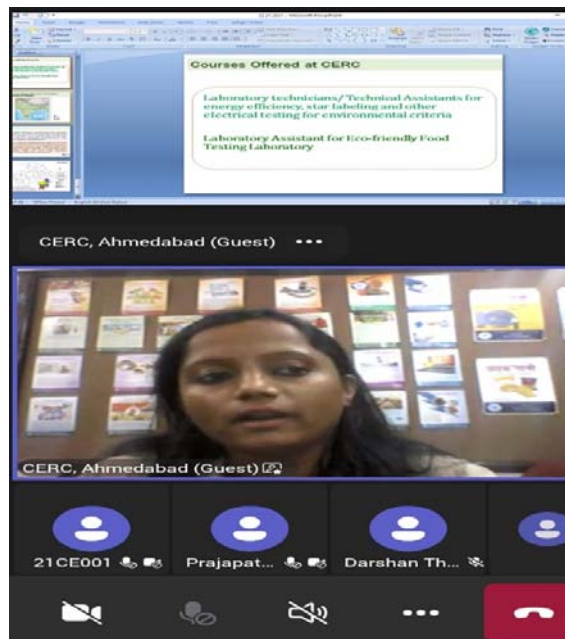
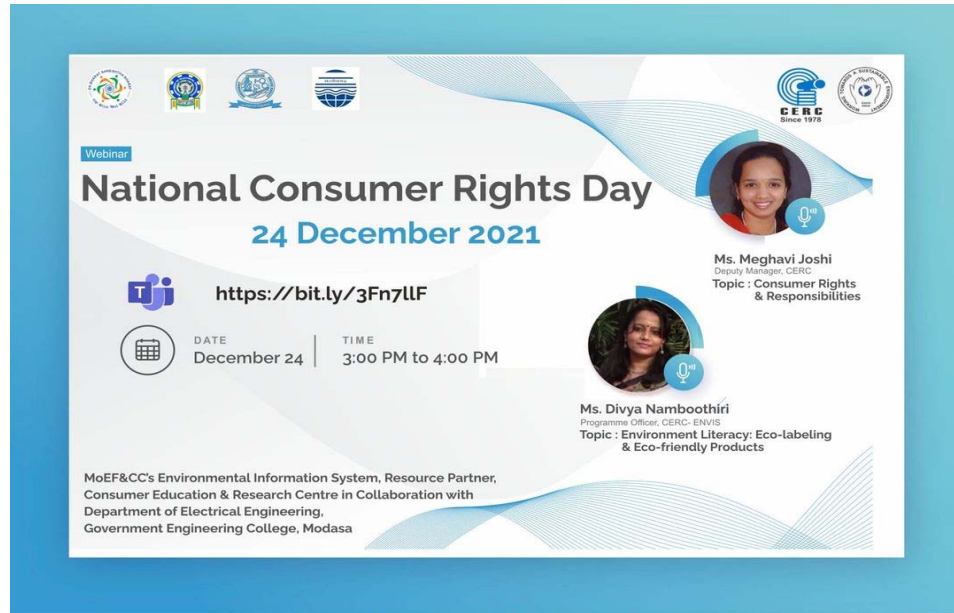
Dated: 24.12.2021

Ms. Divya Namboothiri, Programme Officer, CERC ENVIS briefed about Eco-labelling, Eco-friendly Products and Ms. Meghavi Joshi, Deputy Manager, CERC delivered a lecture on Consumer Rights & Responsibility

Fb Link: <https://www.facebook.com/100063671326521/posts/320967046702337/?d=n>

Twitter Link: [https://twitter.com/cerc\\_envis/status/1475356622918615042](https://twitter.com/cerc_envis/status/1475356622918615042)

IG Link: [https://www.instagram.com/p/CX-jNi8K3Dd/?utm\\_source=ig\\_web\\_copy\\_link](https://www.instagram.com/p/CX-jNi8K3Dd/?utm_source=ig_web_copy_link)



C. An e-poster on National Consumer Rights Day



Website Link: <http://cercenvis.nic.in/PDF/NationalConsumerRightsDay2021.pdf>

Fb Link: <https://www.facebook.com/photo/?fbid=318276920304683&set=a.227606829371693>

Twitter Link: [https://twitter.com/cerc\\_envis/status/1474264103686328322/photo/1](https://twitter.com/cerc_envis/status/1474264103686328322/photo/1)

IG Link: [https://www.instagram.com/p/CX2vy0kqX5L/?utm\\_source=ig\\_web\\_copy\\_link](https://www.instagram.com/p/CX2vy0kqX5L/?utm_source=ig_web_copy_link)

-----X-----